

**Resident Survey**  
**Barrington Place Apartments**

1. Are the appliances in your unit well maintained and in good working condition?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

2. Are repair requests responded to in a timely manner and completed to your satisfaction?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

3. Does management maintain the grounds and public areas to your satisfaction (i.e., no broken windows, exterior lighting, grounds free of litter/debris, etc.)?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

4. Does management explain program policies and requirements in a courteous, professional manner?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

5. Are office hours posted and is someone consistently available during those hours?  
 Yes     No  
Comments: \_\_\_\_\_

6. How would you rate your satisfaction with on-site maintenance staff at the apartments?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

7. How would you rate your satisfaction with on-site management staff at the apartments?  
 Very Satisfied     Satisfied     Dissatisfied     Very Dissatisfied     No Opinion  
Comments: \_\_\_\_\_

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8. Has any staff member ever acted inappropriately? If so, please explain.

Yes     No

Comments: \_\_\_\_\_

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9. Do you feel that your conversations with on-site staff regarding building operations or other residents are kept confidential?

Yes     No

Comments: \_\_\_\_\_

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10. List issues you feel need to be addressed to ensure the peaceful enjoyment and livability at the apartments:

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11. What suggestions do you have to address the issues listed above?

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12. What do you like least about living at the Barrington Place Apartments?

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13. What do you like most about living at the Barrington Place Apartments?

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**Thank you.**

Your comments are confidential. However, if you would like a response, please complete the following:

Name: \_\_\_\_\_ Unit #: \_\_\_\_\_